



Assured Optimal Care

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Slavery and Human Trafficking Statement

Introduction

Assured Optimal Care is committed to conducting all aspects of our work with integrity, transparency, and respect for human rights. We take a zero-tolerance approach to modern slavery and human trafficking in any part of our operations or supply chains. This statement outlines the steps we take to prevent, identify, and address risks related to modern slavery.

Our Organisation

Assured Optimal Care provides high-quality care services designed to support individuals in living safe, independent, and fulfilling lives. As a care provider, we recognise our responsibility to protect vulnerable people and ensure that everyone connected to our organisation is treated with dignity and fairness.

Our Commitment

We are committed to:

- Ensuring that modern slavery and human trafficking have no place within our organisation or supply chains
 - Promoting ethical practices and safeguarding principles across all areas of our work
 - Working only with suppliers and partners who uphold the same high standards
 - Continuously reviewing and improving our policies and procedures
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Policies and Procedures

To support our commitment, we have policies in place that help prevent and address modern slavery risks, including:

- **Safeguarding Policy**
- **Recruitment and Employment Policy**
- **Whistleblowing Policy**
- **Code of Conduct**
- **Supplier and Procurement Standards**

These policies ensure that staff are recruited legally, treated fairly, and encouraged to report any concerns without fear of retaliation.

Due Diligence and Supply Chain Management

We expect all suppliers, contractors, and partners to operate ethically and comply with relevant legislation. Our due diligence processes include:

- Verifying the legitimacy of suppliers
 - Ensuring fair working conditions
 - Reviewing contracts to include compliance expectations
 - Monitoring for any indicators of exploitation
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Training and Awareness

We provide training to our staff so they can:

- Recognise signs of modern slavery
- Understand how to report concerns
- Support individuals who may be at risk

Raising awareness helps ensure that everyone within Assured Optimal Care plays a role in prevention.

Reporting Concerns

We encourage staff, clients, and partners to speak up if they suspect any form of exploitation. Concerns can be raised confidentially through our internal reporting channels, and all reports are taken seriously and investigated promptly.

Continuous Improvement

We regularly review our policies, training, and procedures to strengthen our approach. Assured Optimal Care is committed to ongoing improvement and ensuring that our organisation remains free from modern slavery and human trafficking.

Approval

This statement has been approved by the leadership team of Assured Optimal Care and will be reviewed annually.


Signed: Conrad Andres – Managing Director
09/02/2026

Review Date: 08/02/2027